



Media Statement
For Immediate Release
Date: May 13, 2026

IUCMA WARNS WATER USERS AND STAKEHOLDERS ABOUT SCAMMERS IMPERSONATING THE AGENCY

The Inkomati-Usuthu Catchment Management Agency (IUCMA) wishes to alert all water users, partners, and stakeholders within its area of jurisdiction to an increase in fraudulent activities and scams involving individuals and entities falsely claiming to represent the IUCMA.

The Agency has become aware of incidents where unauthorised individuals and companies have approached water users while impersonating IUCMA officials, falsely claiming authority to collect money, conduct inspections, or offer services on behalf of the Agency. These activities include misleading stakeholders by posing as authorised representatives of the IUCMA.

The IUCMA wishes to **categorically state** the following:

- All official communication, billing, compliance engagements, and site inspections are conducted exclusively by authorised IUCMA officials, who are required to carry valid official identification.
- No third party is authorised to provide services, issue instructions, or conduct inspections under the name of the IUCMA without formal written confirmation issued by the Agency.

The Agency is also aware of instances where former contract or internship participants, whose engagements with the IUCMA have formally ended, have misrepresented themselves as current employees of the Agency. Any such claims are false and unauthorised.

For the safety and protection of water users and stakeholders, the IUCMA strongly advises that:

- The identity and credentials of any person claiming to represent the IUCMA must be verified before any engagement takes place.
- No payments, documents, or access to sites should be granted to individuals whose authority cannot be confirmed.
- Any suspicious approaches, communications, or activities should be reported immediately to the Agency.

As part of its ongoing commitment to safeguarding stakeholders and ensuring transparent governance, the IUCMA's Communications and Marketing Division will be issuing formal scam alerts to municipalities, Water User Associations, sector stakeholders, and the general public. A Scam Alert Notice will also be published on the Agency's official website and communication platforms to enhance public awareness.

The IUCMA remains committed to protecting the public against fraudulent activities and to upholding the highest standards of accountability, integrity, and service excellence.

Verification and Reporting

Members of the public are encouraged to report suspicious activity or verify the legitimacy of any person claiming to represent the IUCMA through the following official channels:

Tel: 013 753 9000

Website: www.iucma.co.za

Issued by:

Inkomati-Usuthu Catchment Management Agency (IUCMA)

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