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07 May 2026.

TO: ALL IUCMA CUSTOMERS

Notice to Inkomati-Usuthu Catchment Management Agency (IUCMA) Customers

It has come to our attention that some customers within our Catchment Management Area (CMA) have received CMA statements erroneously issued by the Department of Water and Sanitation (DWS). The DWS has confirmed that a system error caused this issue.

We kindly request all affected customers to disregard **DWS CMA** statements and only consider **NWRI** statements issued by the department.

The IUCMA sincerely apologizes for any inconvenience this may have caused and assures you that corrective measures are being taken.

Thank you for your understanding.

Inkomati-Usuthu Catchment Management Agency

A handwritten signature in black ink, appearing to be 'M Mongane', is written over a light blue horizontal line.

Mr M Mongane

Chief Executive Officer (CEO)