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30 JULY 2025

TO: ALL IUCMA CUSTOMERS

Notice to Inkomati-Usuthu Catchment Management Agency (IUCMA) Customers

We are writing to inform you that due to huge unpaid balances, the IUCMA has appointed an external debt collection agency (Hahn's Collections Services) to assist with the recovery of outstanding amounts. Please note that Hahn's Collections was appointed through the transversal contract issued by the National Treasury, and the IUCMA contract with Hahn's Collections Services is effective as of 1 April 2025.

IUCMA customers are requested to make payments to the IUCMA bank account as reflected in customer account statements.

The IUCMA is available to assist customers with any additional information and queries that may arise during this process

Mr. M Mongane

CHIEF EXECUTIVE OFFICER

DATE: -31 July 2025