

ANNUAL 2025/26 TARIFF CONSULTATIONS

USUTHU





ANNUAL 2025/26 TARIFF CONSULTATIONS PROGRAMME

STAKEHOLDER CONSULTATION MEETING ON ANNUAL PERFORMANCE PLAN AND TARIFF SETTING FOR 2025/26 FINANCIAL YEAR

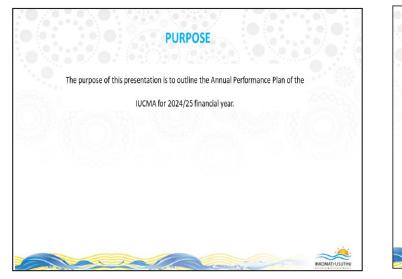
Date: 09 July 2024 | Time: 10:00 to 14:00 Venue: Usuthu Programme Facilitator: Advocate MB Shabangu (Executive: Corporate Services)

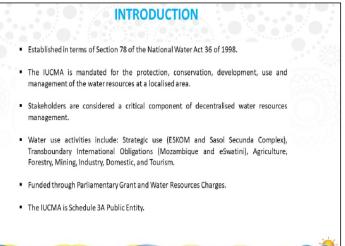
Item:	Proposed Time:	Person Responsible:
Registration and Morning Tea	9:30 - 10:00	All
Opening and Welcome	10:00 - 10:10	Governing Board Member:
		Mr M Ramushu
Annual Performance Plans for 2024/25	10:30 - 10:50	Acting Chief Executive Officer :
		Dr N Mhlanga-Ndlovu
Water Resources Status	10:50 - 11:10	Acting Executive Water Resource Management:
		Mr M Selepe
2025/26 Proposed Budget and Tariff	11:10 - 11:30	Chief Financial Officer :
		Ms S Mabunda
Waste Discharge Charge System	11:30 - 11:50	Department of Water and Sanitation
Infrastructure Tariffs for 2025/26	11:50 - 12:20	Department of Water and Sanitation
Question and Answers	12:20 - 12:50	All
Closure	12:50 - 13:00	Governing Board Member:
		Mr M Ramushu
Lunch	13:00 -14:00	All

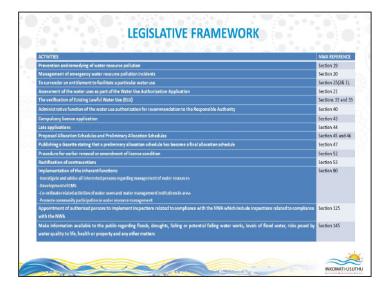








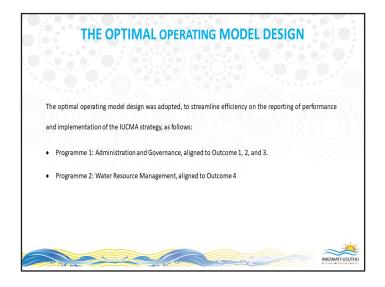






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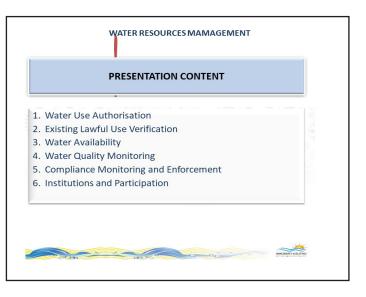
Outcome	Programme	Output	Output indicators
1000			Programme 1:
Programme 1:	Programme1:	Programme 1: 1. Annual stakeholder	Programme 1: 1. Percentage implementation of stakeholder engagement plan
Outcome 1:	**************************************	nanagement programme	 Percentage compliance with Approved Audit plan
increased stakeholder	Administration	implemented	3. Percentage implementation of Strategic risk register action plans
satisfaction		2. Compliance with corporate	4. Percentage implementation Risk Management plan.
		governance regulatory	5. Percentage implementation of Human Resource Plan
Outcome 2:		prescripts	6. Percentage implementation of the ICT strategy
Enhanced human resources	AND THE REAL	3. Targeted procurement	7. Percentage targeted procurement supporting SMMEs
and business capabilities	La contra de la consecutar	supporting SMMEs	 Working ratio (cashbased)
	10000 L	4. Financial recovery and cost	9. Debt collection ratio: Healthy book
Outcome 3:	P	control	10. Debt collection ratio: Toxic book
			11. Debtors' payment period in days (Healthy book and waste discharge
Maintain financial			
Maintain financial sustainability	1. AN AN A		charge) 12. Current Ratio
sustainability	Programme 2:	Programme 2:	12. Current Ratio Programme 2:
sustainability Programme 2:		1. Water resource classes and	12. Ourrent Ratio Programme 2: 1. Percentage monitoring compliance of Resource Quality Objectives
sustainability Programme 2: Outcome 4:	Programme 2: Water Resource Management	1. Water resource classes and Resource Quality	12. Current Ratio Programme 2: Percentage monitoring compliance of Resource Quality Objectives Percentage monitoring compliance of International objections
sustainability Programme 2: Outcome 4: Protection and use of water		1. Water resource classes and	12. Ourrent Ratio Programme 2: 1. Percentage monitoring compliance of Resource Quality Objectives
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sustainability Programme 2: Outcome 4: Protection and use of water		Water resource classes and Resource Quality Objectives determined and monitored Water resource institutions established Water resource	22. Current Ratio Programme 2: Processmere 2: Processing: monitoring compliance of Resource Quality Objectives Processing: monitoring compliance of International objections Number of Institutional performance planes evaluated Number of Institutional statescapeurage
sustainability Programme 2: Outcome 4: Protection and use of water		Water resource classes and Resource Quality Objectives determined and monitored Water resource institutions established Water resource Institutions' compilance	22. Current Ratio Programme 2: A report Ratio Programme 2: A report age monitoring compliance of Resource Quality Objectives A report age monitoring compliance of Resource Quality Objectives Number of Institutionalianual performance ginare available Number of Institutionalianual perspections for reliefed uses of various sectors Resentage of determent inspiration in againt one compliant user
sustainability Programme 2: Outcome 4: Protection and use of water		Water resource classes and Resource Quality Objectives determined and monitored Water resource institutions established Water resource Institutions' compilance institutions' compilance	22. Current Ratio Programme 2: Protecting: monitoring compliance of Resource Quality Object/weils Protecting: monitoring compliance of Resource Quality Object/weils Number of Institutional and the set of th
sustainability Programme 2: Outcome 4: Protection and use of water		Mater resource classes and Resource Quality Objectives determined and manitored Water resource institutions established Water resource institutions' compilance implemented Regulatory compilance and	22. Current Ratio 700gramme 2: 5. Processage monitoring compliance of Resource Quality Objectives 5. Processage monitoring compliance of International abaginases 7. Nonhear of Implicio based branch model into write user associations 7. Nonhear of Institutionalianual generations of Defaultional Processage Processage 7. Researching of ordersament associations calculated 7. Personality of ordersament associations applications of moliplant laters 7. Personality of ordersament associations calculated 7. Personality of ordersament associations applications of moliplant laters 7. Personality of ordersament associations 7. Nonhear of the compliant laters 7. Personality of ordersament associations 7. Personality of ordersament 7. Personality of ordere
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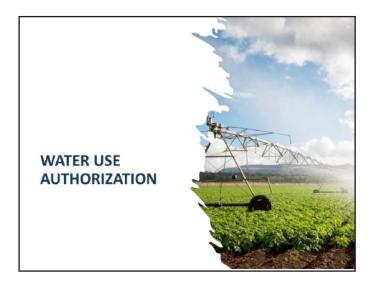
OUTPUT INDICATORS		ANNUAL TARGET	QUARTERLY TARGETS			
		2024/25	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
ercentage	implementation of a stakeholder management plan	100%	100%	100%	100%	100%
ercentage	implementation of a Human Resource plan	80%	20%	20%	20%	20%
Percentage implementation of the ICT strategy		60%	10%	20%	20%	10%
Percentage Implementation of Strategic risk register action plans		90%	30%	30%	20%	10%
ercentage	implementation Risk Management plan.	100%	30%	30%	20%	20%
ercentage	compliance with Approved Audit plan	280%	280%	280%	280%	280%
ercentage	of debt collection ratio: Healthy book	65%	15%	30%	45%	65%
Percentage of debt collection ratio: Toxic book		8%	2%	4%	6%	8%
Number of debtors' payment period in days(Healthy book)		D&II: ≤ 100 days Irrigation: ≤270 days Forestry: ≤270 days	D&I: ≤ 100 days Inrigation: ≤270 days Forestry: ≤270 days	D&I: ≤ 100 days Irrigation: ≤270 days Forestry: ≤270 days	D&I: ≤ 100 days Inigation: ≤270 days Forestry: ≤270 days	D&I: ≤ 100 days Irrigation: ≤270 days Forestry: ≤270 days
lumber of	Current Ratio	21:1	21:1	≥1:1	21:1	21:1
ercentage	of debt Working Ratio (cash based)	£80%	≤80%	≤80%	≤80%	≤80%
ercentage	of targeted procurement budget spent on SMMEs	40%	40%	40%	40%	40%
L.	Women	40%	40%	40%	40%	40%
1	Youth	30%	30%	30%	30%	30%
	People with a disabilities	7%	7%	7%	7%	7%

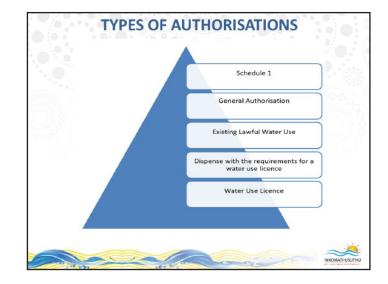
OUTPUT INDICATORS	ANNUAL	QUARTERLY TARGE	ETS		
	2024/25	QUARTER 1	QUARTER 2	QUARTER 3	QUARTER 4
Percentage monitoring of compliance to Resource Quality Dbjectives	290%	≥90%	≥90%	≥90%	290%
Percentage monitoring of compliance to international obligations	≥90%	≥90%	≥90%	≥90%	≥90%
Percentage of planned inspections for related uses of various sectors	≥90%	≥90%	≥90%	≥90%	≥90%
Number of irrigation boards transformed into water user associations	3	8,3/00		81.58	3
Number of institutional annual performance plans evaluated	3	H . 19000			3
Number of institutions assessed per quarter	3	-0.00	- 2	•	3
Number of institutional annual reports evaluated	3	-5.5	-	•	3
Percentage of enforcement action taken against non-compliant users	≥90%	≥90%	≥90%	≥90%	≥90%
Percentage of approved water use authorisations registered on WARMS	≥90%	≥90%	≥90%	≥90%	≥90%
Percentage of water use authorisations processed within the regulated timeframe	≥90%	≥90%	≥90%	≥90%	≥90%











	TYPES OF WATER USES
s21(a)	taking water from a water resource;
s21(b)	storing water;
s21(c)	impeding or diverting the flow of water in a watercourse;
s21(d)	engaging in a stream flow reduction activity (currently only commercial afforestation);
s21(e)	engaging in a controlled activity – activities which impact detrimentally on a water resource (activities identified in s37(1) or declared as such under s38(1)) namely: • imigation of any land with waste or water containing waste which is generated through an industrial activity or a
	 Ingation of any rand with waste of water containing waste which is generated unough an industrial activity of a waterwork;
	 an activity aimed at the modification of atmospheric precipitation;
	 a power generation activity which alters the flow regime of a water resource; or
	 intentional recharge of an aquifer with any waste or water containing waste
s21(f)	discharging waste or water containing waste into a water resource through a pipe, canal, sewer, sea outfall or other conduit;
s21(g)	disposing of waste or water containing waste in a manner which may detrimentally impact on a water resource;
s21(h)	disposing in any manner of water which contains waste from, or has been heated in, any industrial or power generation process;
s21(i)	altering the bed, banks, course or characteristics of a watercourse;
s21(j)	removing, discharging or disposing of water found underground if it is necessary for the efficient continuation if an activity or for the safety of people, and
S21(k)	using water for recreational purposes

APPLICANT	SECTOR	WATER USES	WATER RESOURCE & Q.CATCHMENT	COMMENTS
SANRAL: The Improvement of National Route N2 Section 34 from Piet Retief to Verzameling.	Development	21 (C, I)	W52C	GA Confirmed
WBHO Construction Pty Ltd N2 Panbult Intersection	Development	21 (A)	Surface Water, W53A	GA Confirmed
Msukaligwa Local Municipality: Lothair Water Treatment Works Refurbishment	Local Government	21 (A, C, I)	Surface Water, W55B	Under Assessment



FLU WATER	USE VERIFICATION PRO	OGRESS.
LEO WATER	ODE VERIFICATION I IN	D'GILLOS.

Catchment	ELU Verification	Total identified	Percentage
Usuthu	841	1437	58,5
Upper Komati	210	606	34,7
Lower Komati	331	409	80,9
Crocodile	2422	3201	75,7
Sabie	263	335	78,5
Sand	119	179	66,5

SECTOR	Usuthu Volume (m3/a)	Upper Komati Volume (m3/a)	Sabie Sand Volume (m3/a)	Crocodile Volume (m3/a)	Lower Komati Volume (m3/a)
AGRICULTURE - Irrigation	25 520 153	62 094 669	58 743 648	507 570 656	373 525 393
SFRA	169 252 485	58 523 816	71 462 311	121 068 397	5 909 879
INDUSTRY	38 372 582	134 215 788	2 311 203	38 017 712	3 003 697
MINING	1 132 583	14 483 535	195 250	3 924 380	1 185 271
WATER SUPPLY SERVICE	15 484 206	20 284 372	126 378 742	53 746 138	31 135 957
OTHER (Non-Billable)	325 913	469 529	204 147	1 789 819	273 100
TOTAL	250 087 922	290 071 709	259 295 301	726 117 103	415 033 297
Percentage	12.89%	14.95%	13.36%	37.42%	21.39%

WATER USE INFORMATION UPDATE AND WASTE DISCHARGE CHARGE SYSTEM NOTICE

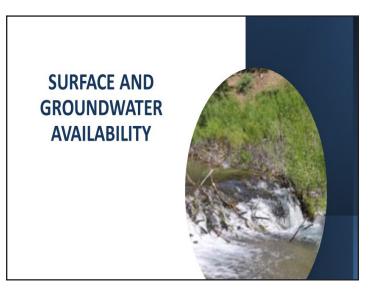
1. Government Gazette 48187, Notice # 3137 of March 2023

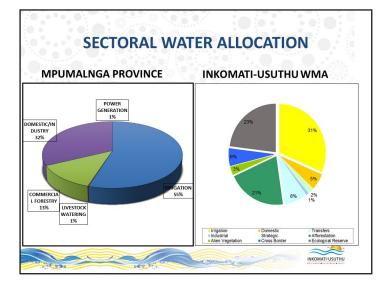
Critical to update and/ or amend water use/rs

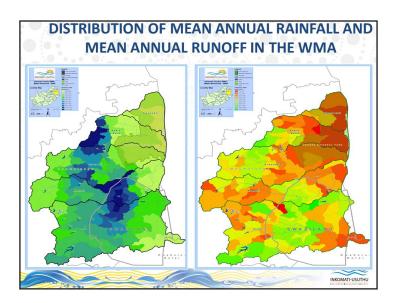
 Continuous update and/or amendment of all water user's personal/juristic contacts details and water use/s allocation information.

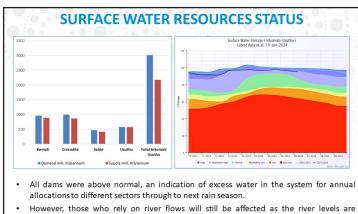
2. Government Gazette 48187, Notice # 3138 of March 2023

- Notice to register information on wastewater related water uses for ss 21 (e,f,g,h and j), see next slide for more details
- Excluded: Schedule 1 & Irrigation Board/ Water User Association water users
- 3. Consequences of failure to comply with the regulation
- · Any person who fails to comply with this notice will be guilt of an offence



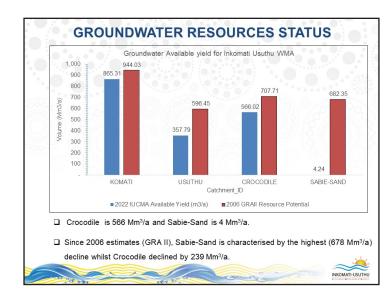




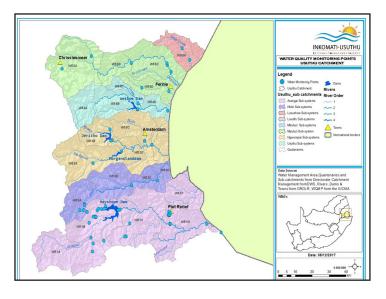


dropping until next rainy season.

KOMATI SURFACE WATER BALANCE USUTHU CATCHMENT WATER BALANCE River Reach/Tributary Water Water requirement Balan available mixed Low High Igwempis 10.0 2.5 1. 181.0 141 4 INKOMATI-USUTHL







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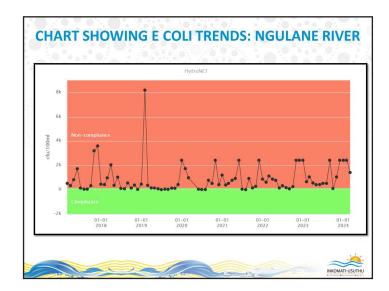
WATER QUALITY DATA REPORTED

- The data reported for Usuthu Catchment ranges between April 2023–March 2024 (2023/2024 Financial year) within the WMA.
- The compliance of these indicator variables tabulated were compared with South African Water Guideline using the Targeted Water Quality Ranges (TWQR).
- The selected indicator variables are tabulated:

Classified Water quality variables	Indicator Variables	Statistical analysis of data
System variable	рH	Average
Salts	Electrical Conductivity	Average
Nutrients	Phosphate	Median
Microbial	E coli	Average

MAP SHOWING WATER QUALITY STATUS: E COLI

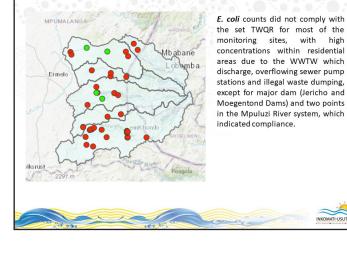
Classified Water quality variables	Indicator Variables	Areas of concern
Acidity and Basicity	рН	None. Compliant with TWQR throughout the sub-catchment.
Salts	Electrical Conductivity	EC was compliant at most monitoring points with the set TWQ within the sub catchment, except the for the Chrissiessmeer lake Egude River and Klipmisselspruit which are dominated to residential area.
Nutrients	Phosphate	None. PO4 complied with the TQWR throughout the reporting time within the catchment, except for Chrissiessmeer lak (Chrissiesmeer), Thole River (Amsterdam), Klipmisselspruit an its tributaries (eMkhondo) due to poor operation and maintenance of WWTWs and its associated infrastructure as we as poor sanitation services.
Microbial	E coli	See water quality status map below, Microbial pollution is due t effluent discharge from WWTWs and intensive residential runo pollution (stormwater runoff from rural and urban settlement including direct disposal of domestic refuse, grey water, seepag from latrines, human and animal excrement, as well as sew overflows).

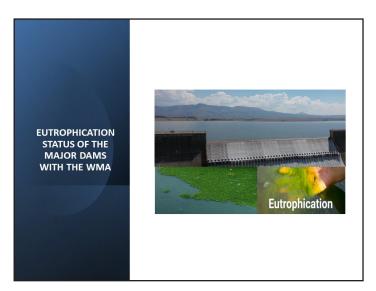


Reservoir Name	Average chlorophyll-a	Average chlorophyll-a	Trophic Status	Cyanobacteria Health Risk	Recreational advisory	
	(μg/I)	(µg/I)		level	Partial contact	Full contact
	Current (18/06/24)	10 days Forecast				
Westoe Dam	1	1	Oligotrophic	Low	Yes	Yes
Jericho Dam	3	2.9	Oligotrophic	Low	Yes	Yes
Heyshope Dam	4	5	Oligotrophic	Low	Yes	Yes
Morgenstond Dam	1	2	Oligotrophic	Low	Yes	Yes

All the major dams in the Usuthu catchment are **Oligotrophic**, meaning it is low in nutrients and not productive in terms of aquatic animal and plant life.

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COMPLIANCE, MONITORING AND ENFORCEMENT

COMPLIANCE MONITORING & ENFORCEMENT

- 48 Planned compliance inspections were conducted for water quality related use.
- 48 Planned compliance inspections were conducted for water quantity related use.
- > Fifty investigations/complaints/follow ups were attended to.
- >20 pollution incidents were attended, and out of these, nine (09) pollution incidents were resolved while a few remain unresolved.
- >Seven directives were issued.
- >Fourteen notices of intention to issue a directive were issued.
- A criminal case was finalized by the Directorate of Public Prosecutions CAS 03/02/1020 Against Mamokebe (Pty) Ltd for the pollution of the resource for the financial year 2023/2024.
- The accused in representative capacity pleaded guilty and sentenced. The IUCMA continues to monitor the Rehabilitation of the site.

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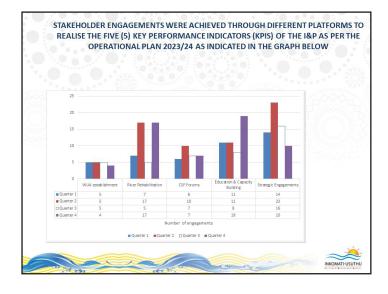


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FUNCTIONS OF THE INSTITUTIONS & PARTCIPATION SECTION

- 1. Establishment, Transformation and Support of Water Management Institutions in the Inkomati Usuthu Water Management Area i.e *Transformation of Irrigation Boards into Water User Associations*
- 2. Implementation of Sustainable River Rehabilitation and Adopt a River Programmes.
- Interaction with stakeholders through the co-ordination of Catchment Stewardship Forum (CSF) meetings in the 6 sub-catchments of the water management area.
- 4. Stakeholder Empowerment through Capacity Building Workshops, Education and Awareness initiatives targeting commercial and emerging/historically disadvantaged (HDI) water users, Traditional Authorities, Local Government and other spheres of government and the private sector. i.e CMS development, principles of the Prising Strategy and Tariff determination, NWRS development,
- Facilitating the IUCMA's participation in Local, Transboundary and International integrated water resources management (IWRM) engagements and other environmental related platforms/fora. (*Komati Joint Operations Forum, Inco-Maputo, ARaSul, SWADE, KOBWA, Blue Deal, WISA, etc*)



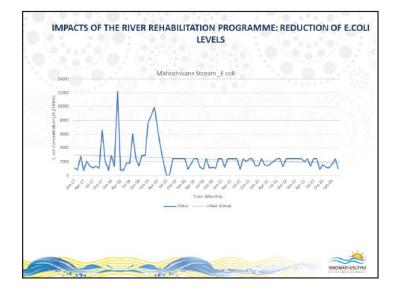
RIVER REHABILITATION PROGRAME IN THE WMA



River Rehabilitation Teams at work

- The Sustainable River Rehabilitation
 Programme (SRRP) is implemented in the six sub-catchments where 6 project sites were identified in the water management area from
- 90 people participating Community Groups involved in the River Rehabilitation Programme during 2023/24
- This programme contributes to income generation and unemployment reduction within the rural communities (especially amongst the youth and women) in the WMA.





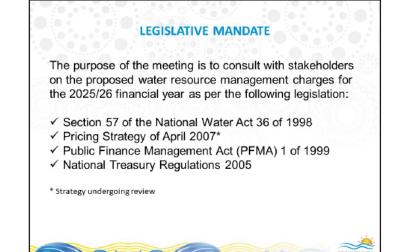


CONCLUSIONS AND RECOMMENDATIONS SCIENCE SCHOOLS PROJECTS The verification and validation initiative will be continued as a very important measure in addressing water allocation management in the WMA. **MPUMALANGA PROVINCE** INKOMATI-USUTHU WMA Water Quality in the upper Komati is generally good but punctuated by microbial (E. coli) pollution) and Salts(EC and Sulphate) which indicated non-compliance at various sites due to WWTWs & its associated infrastructure and mining activities. The IUCMA is The IUCMA engaging Learners from working on implementing a mining impact management plan. Sibahle Primary School during the The IUCMA will continue to monitor compliance to licence conditions and apply Mkhondo Arbor Day Celebrations enforcement to address land use activities impacting on water resources (Source 07/09/2023. Directed Controls) as per the provision(s) of the NWA. The River Rehabilitation Programme is implemented and is to be continued in areas where some of the municipalities are not providing waste removal services as part of addressing water quantity and quality improvement in the WMA. The IUCMA is engaging these Municipalities to conclude service level agreements. The IUCMA conducting a HDIs farmers The IUCMA will continue to pursue the Ministerial Directive through Gazette No. 48483 during water use authorization workshop Notice No. 3355 dated 28 April 2023, a notice of intention to **transform Irrigation Boards** into Water User Associations (WUAs) as a means of ensuring equitable access to water. as part of the Education and Awareness programmes in the Sand Sub-catchment 21/09/2023 S Pr

THANK YOU







OUTCOME OF TARIFF CONSULTATION

Tariff determination cycle:

- The tariff consultations within the Catchment Management Area (CMA) í. of the IUCMA serve as the first process in tariff determination.
- ii. Following catchment-based sessions, the IUCMA will participate in sectoral tariff consultations where tariffs will be further deliberated.
- iii All recommendations from (i) and (ii) will be formally submitted to the Minister of Water and Sanitation as the final determiner of applied tariffs for 2025/26.

✓ Tariffs, as presented today, are influenced by the following factors:

- Water Pricing Strategy;
- Proposed budget for 2025/26; and ii -
- iii. Currently registered water volumes.

WATER PRICING STRATEGY

- 1. FORESTRY (capped by pricing strategy)
- The application of the strategy requires the Agency to apply the following computations: Capped at R10 per hectare. The Agency <u>has not yet reached</u> this tarff therefore any increment is applicable. The Agency has reviewed 4-year trend and found that a 21% increment is within acceptable limits given the projected registered volumes.

- 2. IRRIGATION (capped by pricing strategy) The application of the strategy requires the Agency to apply the following computations: ✓ Capped at 1,5c per cubic meter. The Agency <u>has reached</u> the cap therefore the applicable increment rate should be PPI of 5.5%.

DOMESTIC INDUSTRY (not capped by pricing strategy)
The Agency has reviewed 4-year trend and found that the application 11% is within acceptable limits given the
projected registered volumes.

4. WASTE DISCHARGE CHARGE

4. WAS IS DISCHARGE UNRAGE CHARGE TO BE A set of the partment of the partment of Water and Santiation implemented waste discharge charge as per Water Pricing Strategy as of 01 April 2024. The department issued a government notice No. 3138 of 2023 to notify all water users to register water use especially section 21 (e) (f) (g) (h) and (j). The agency is therefore proposing an increase of 7% of the 5.07 charift approved in the current year.



PROJECTED BUDGETED EXPENDITURE BY NATURE FOR 2024/25

- The budget has been formulated to respond to strategic outcomes identified by costing-associated cost drivers.
- The projected budget for 2024/25 is presented with a 9% increase based on the budget approved and applied for 2023/24.
- The proposed budget of the IUCMA is made up of the following expenses by nature of expenditure:
- 71% (R110,2 million) allocated to salaries and wages for key positions that are deemed critical for the delivery of the overarching mandate;
- ii. 25% (R39million) allocated to goods and services;
- Less than 1% (R714k) allocated to repairs and maintenance as well a capital iii. outlay; and
- iv. 1,8% (R2,7 million) allocated to board-related costs

	APPLIED BUDGET	PROPOSED BUDGET	MOVEME	NT
DESCRIPTION	2024/25	2025/26	Rand	%
Salariers and Wages	107,005,603	110,215,771	3,210,168	3%
Goods and Services	29,949,572	39,454,543	9,504,971	32%
Repairs and Maintenance	450,000	463,500	13,500	3%
Capital Outlay	200,000	206,000	6,000	3%
Board Related Costs	2,691,050	2,707,581	16,531	1%
GRAND TOTAL	140,296,224	153.047.395	12,751,170	9%

REGISTRED VOLUMES

- The Agency is continuously reviewing the correctness of its registered volumes and as such the volumes are prone to adjustments.

- are prone to adjustments. Additional notable changes to volumes include the voluntary surrender of water rights as well as the conversion of land use that impacts volumes per sector. The Agency's largest allocation remains under Irrigation (50%). This sector whilst consuming the most volumes has the lowest assurance. The low assurance indivertently reduces results in the 2rd lowest tariff being applied. An increase of 4% on registered volumes has be enrecorded in the projections of 2025-26 FY

Sectors	Registered Volumes 2024-25	Registered Volumes 2025-26	Movement	2025-26 Projected Allocation in %
Domestic & Industry	434,551,561	445,835,179	11,283,618	21%
rrigation	1,016,907,245	1,051,304,638	34,397,393	50%
orestry	424,141,080	425,962,037	1,820,957	20%
Waste Discharge Charge	154,225,563	180, 176, 555	25,950,992	9%
Total: Registered Volumes	2.029.825.448	2,103,278,408	73,452,959	100%
2,100,000,000		2,103,278,408	3	
2,050,000,000 2,000,000,000 1,950,000,000		825,448 AL: REGISTERED VOLUMES		

PROPOSED TARIFFS FOR 2025/26

- ✓ The Agency has proposed tariff increments that are aligned with the Pricing Strategy.
- Proposed increments range from 5,5% to 21% across the 3 sectors
- The Agency has implanted the Waste Discharge Charge System in the current year.
 Proposed tariffs are deemed to support economic activities in the catchment whilst supporting the Agency to attract sufficient funding to protect the resource.

Sectors	Domesti Industri c/m3	al	ion c/m3	Forestr		Waste Discharge Charge c/m3
Proposed 2025/26 Tariffs	5,64c	2,70c		2.41c	5,4	Sc
% Increments	11%	5.5%		21%	7%	
Capping Policy Application as per Pricing Strategy	ns D&I - no cap applicable	ping Irrigation – Bas as per Water Pi	e year x PPI of 5% ricing Strategy	Cap has not yet SFRA – R10 per [10,000c/m3] + PPI of 5% as pe Strategy.	Base year x	capping applicab
Sectors		Registered Volumes 2025-26	Proposed Tariffs	Percentage Increase	Projected Reven	ue
Domestic &	Industry	445,835,179	5.64	1196	25,145,1	04
Irrigation		1,051,304,638	2.70	5,5%	28, 385, 3	225
Forestry		425,962,037	2.41	21%	10,265,	385
Total: Abstr		1,923,101,853			63,796,0	14
	harge Charge	180,176,555	5.45	7%	9,819,6	122
Total Project 2024-25	ted Revenue:	2,103,278,408			73,615,0	37

DEBTORS PERFORMANCE FOR 2023/24

- Collection rates have improved over the years as noted by the five-year analysis
 Collections have increased from 44% to 80% over the last five years due to increased strategic engagements as well as the implementation of a responsive debt management strategy.
- There is a slight decrease in terms of collection rate in the 2023-24 compared to 2022-23 FY due to an increase in actual billables.

Period	Projected Billing	Actual Billing	Actual Payments	Collection Rates
2019-20	51,967,518	47,601,490	20,845,686	449
2020-21	42,139,563	44,897,733	32,880,946	73%
2021-22	55,485,141	34,894,114	23,614,065	68%
2022-23	54,425,408	40,350,434	54,214,046	1349
2023-24	64,425,924	55,902,181	44,617,161	809

Collection Rates



FUTURE PLANS ON IMPROVING THE FINANCIAL POSITION OF THE AGENCY

The Agency continuously assesses opportunities to improve its economic viability by the development and identification of innovative solutions.

 Implementation of a responsive and measurable debt management strategy that ensures:

- ✓ Customer data integrity
- ✓ Legal action against non-paying customers
- ✓ Increased engagement at strategic levels
- ii. Implementation of cost containment strategy

 The Agency has already seen material savings under goods and services in financial year 2023/24.

iii. Identification of alternative funding streams to augment the currently strained revenue streams

Management has identified areas worth exploration. Management is now actively working on a concept document that hopes to see a change of how CMA's are funded and managed.

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PROPOSED FUNDING STREAM BY NATURE FOR 2024/25

The Agency's funding stream comprises the following major streams per the National Water $\ensuremath{\mathsf{Act}}$

- i. 49% (R75,5 million) is expected to be received as a grant appropriated by parliament;
 ii. 48% (R63,8 million from abstraction & streamflow reduction and R9.8 million
- 48% (R63,8 million from abstraction & streamflow reduction and R9,8 million from water discharge charges) is expected to be billed to lawful water users in the catchment with a recoverability of 70% in 2025/26, and 2.5% (R3.9 million) funded functions.
- iii. 2.5% (R3,9 million) funded through interest received.

	APPLIED BUDGET	PROPOSED BUDGET	MOVEME	NT
SOURCE OF FUNDING	2024/25	2025/26	Rand	%
Augmentation	72,306,000	75,545,000	3,239,000	4%
Water Resource Charges - Abstraction & Streamflow reduction	56,606,688	63,804,533	7,197,845	13%
Water Resource Charges - WWDC	7,819,236	9,812,775	1,993,539	25%
Interest Received	3,564,300	3,885,087	320,787	9%
GRAND TOTAL	140,296,224	153,047,395	12,751,171	9%

DEBTORS PERFORMANCE FOR 2023/24

- Total debt owed year to date amounts to R113,1 mil.
 The highest debt is owed by companies, Irrigation Boards and Municipalities at 46%, 28% and 17% respectively.
- ✓ Of the reported debt outstanding, 76% of the debt is older than 180 days and 24% ranges between 120 days to the current.







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