Enquiries: (Mr Sipho Magagula] Tel: [013 753 9000 / 078 453 5265]  Email: [magagulas@iucma.co.za]

Date: 12 November 2026

Dear Water User

**INVITATION TO THE E-WULAAS CLINIC: ASSISTANCE WITH WATER USE LICENCE APPLICATIONS**

You are invited to attend the e-WULAAS Compulsory Licensing Application Clinics scheduled for next week. The E-WULAAS Clinic are hosted by the Department of Water and Sanitation (DWS) together with the IUCMA for water users in the Kaap River Catchment who are required to submit Water Use Licence Applications (WULAs) as part of the compulsory licensing process.

Affected water users are encouraged to attend the clinics for practical assistance with completing their compulsory licensing applications.

| Detail | Information |
|---|---|
| Date(s) | 17 – 19 November 2026 |
| Time | 08:00 – 16:00 (registration opens at 08:00) |
| Venue | Barberton Municipal Town Hall |

The clinics are intended to provide hands-on support to water users at different stages of the e-WULAAS application process, from profile registration and capturing application information through to application submission. Dedicated information and technical support will also be available.

Please bring the required documentation and a cellphone capable of accessing the internet and receiving SMS messages, as these will be required during the e-WULAAS application process.

Further practical information on what to bring and how the clinic will operate will be circulated ahead of the sessions.

Tea and water will be available for applicants throughout the day. Please note that meals are not provided for applicants; you are welcome to bring your own lunch in case you take too long.

We look forward to assisting you.

Regards

Mr M. Mongane

IUCMA: Chief Executive Officer

Date: 12/11/2026